

R. Baker & Son Newsletter

CUSTOMER APPRECIATION DAY

Haskell Invitational Monmouth, NJ...

The \$1 million Haskell Invitational is the pinnacle of the New Jersey racing calendar. R. Baker & Son held their annual Customer Appreciation Day event at the Monmouth Race Track on August 5th.

The weather was perfect, the food was terrific and there was excitement in every race. Our customers and Baker associates had a track side table at the event of the season. Everyone had a wonderful time, laughing and enjoying each others company and all that the races had to offer.

Of course, if you picked Any Given Saturday to win you also came home a few dollars richer. Any Given Saturday (3:1) was first with Hard Spun (2:1) in second and Curlin (1:1), the favorite, in third.

The event, though, was not about gaming as much as it was about gratitude. R. Baker & Son wanted to say Thank You to our customers for their patronage.

We also wanted to recognize the employees of R. Baker & Son who exemplify our adage "Experience the Baker Best!"

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fall 2007

Industry News -

Recently, R. Baker & Son was called upon by Merck & Co. to perform an extremely complex and intricate deconstruction project: to decommission, provide asset recovery and dismantle three bulk production plants. The challenge was to provide a seamless transition with no disruption of critical plant services that ran through and near buildings to be demolished.

A special program was used to identify services required to remain in place, design new supports where needed, and implement, system-bysystem and area-by-area, dismantling plans. This demonstrated to our client our complete understanding of what had to be done before any work was started.

The equipment in the building was decommissioned, cleaned, and rigged for market. Operational systems and services were re-supported, and the arduous task of manual selective dismantling was performed. Once the equipment was fully decommissioned, it was rigged out of the building through coordinated access areas; the building was then entirely dismantled. During the project, we ensured that DI water, nitrogen, electrical systems, and other critical services supporting other buildings were unaffected. The project was executed exactly as required by Merck: as if we weren't even there.

At R. Baker & Son, we know that listening is key, and we take pride in executing only what has been planned and agreed upon. Our unique ability is to get the job done, and done right, which is why our clients keep coming back. Do you have a challenge for R. Baker & Son? We invite you to discover the Baker Best.





Congratulations to R. Baker & Son's most recent Quality Award winners: Kenneth Paszkewicz, Bryan Simoes, Stanislas Augustin and Michael Masucci. The Quality Award Program has been established to; recognize employees for their outstanding achievements in R. Baker & Son's commitment to safety, technical strength, project logistics and customer satisfaction.

R. Baker & Son Provides The Best Customer Experience

It's what is expected of every business: a job well done. When you go out to eat, you expect an appetizing meal. When you buy a car, you expect it to run efficiently. And when a client hires a contractor, they expect the job to be done right.

But a consumer's perception of a "job well done" is not quite as simple as that. When it comes to customer satisfaction, it is the client's overall experience that is most vital to a company's success. Every aspect of how a project is handled, from start to finish, is just as important as the quality of the final product.

R. Baker & Son recognizes that good business is based on trust, and customers want a quality relationship with a company they can rely on. We strive to continually enhance our clients' experiences by consistently exceeding their expectations. We take pride in knowing that all of our customers - prospective, established, and new - will experience the Baker Best.

It's the height of the hurricane season, and, in the wake of increasingly frequent and destructive storms, residents and businesses near the Atlantic and Gulf coasts are no longer viewing these storms with the casual attitude of the past. According to experts, we are in the midst of a cycle of increased hurricane activity and severity, which could last for as many as 18 more years. Worldwide, we've seen an increase in severe storms, and global warming is having a major impact on our weather. Simply put: there's a lot more to come.

In August 2005, as Hurricane Katrina approached, refineries and plants all along the Gulf Coast were shut down, and many

OSHA QUICK CARD

Demolition work involves many of the same hazards that arise during other construction activities. However, demolition also involves additional hazards due to a variety of other factors. Some of these include: lead-based paint, sharp or protruding objects and asbestos containing material.

***Brace** or shore up the walls and floors of structures which have been damaged and which employees must enter.

*Inspect personal protective equipment (PPE) before use. Select, wear and use appropriate PPE for the task. sustained damage. In the weeks and months that followed, these facilities under

took the arduous task of repairing and restarting their operations. To the average Jane or Joe, "starting up" a plant sounds like a relatively straightforward process. But, as we at R. Baker & Son know, startup is a complex operation requiring strict attention to safety, even under so-called "normal" conditions.

In the wake of a severe storm (or other natural occurrence, such as an earthquake), equipment, tanks, and instrumentation must be thoroughly evaluated and repaired. Some of these components include:

*Large bulk storage tanks

*Inspect all stairs, passageways, and ladders; illuminate all stairways.

***Shut off** or cap all electrical, gas, water, steam, sewer, and other service lines; notify appropriate utility companies.

***Guard** wall openings to a height of 42 inches; cover and secure floor openings with material able to withstand the loads likely to be imposed.

*Floor openings used for material disposal must not be more than 25% of the total floor area.

***Use** enclosed chutes with gates on the discharge end to drop demolition material to the ground or into debris containers.

- *Pressure vessels and small storage tanks
- *Insulation systems for piping, vessels and tanks
- *Sewers and drains
- *Furnace systems
- *Electric motors and drives
- *Switchgear, conduit, electrical boxes
- *Electronic and pneumatic Instrumentation
- *Emergency warning systems
- *Emergency equipment (e.g.
- eyewash stations, fire systems)

Remember: in the process of restarting a refinery or plant, utmost attention to detail can spell the difference between a safe and uneventful startup, as opposed to, a serious or even catastrophic event.

***Demolition** of exterior walls and floors must begin at the top of the structure and proceed downward.

***Structural** or load-supporting members on any floor must not be cut or removed until all stories above that floor have been removed.

*All roof cornices or other ornamental stonework must be removed prior to pulling walls down.

*Employees must not be permitted to work where structural collapse hazards exist until they are corrected by shoring, bracing, or other effective means.

For more complete information www.osha.gov

